

Policy of Quality



Seven principles that apply to SMT-Wertheim worldwide shape our integrated management system and the quality and environmental policy that applies to all areas of the company:

- **SMT-Wertheim stands for world-class quality**

The success of SMT-Wertheim is based on internationally recognized quality and the fulfillment of the highest quality standards. This is the engine for constant improvement in company performance. Our aim is to reconcile these high standards with economically and ecologically necessary perspectives.

- **We are committed to meeting customer expectations**

The ultimate goal is to understand the customers' requirements and implement them to their complete satisfaction. All employees are committed to absolute customer orientation.

- **Focused process management**

Process management is a crucial success factor in our corporate management. SMT-Wertheim operates reliable and efficient processes that create the greatest possible added value for customers.

- **Conservation of resources**

Sustainable conservation and preservation of resources has been an indispensable part of our guidelines since the company was founded and is a very personal concern of the management. In particular, we involve our most important, indispensable resource, employees, in the design and improvement of business processes and sustainably promote their personal further training.

- **We continually improve our products and processes**

Products and processes are constantly being developed further with regard to quality, efficiency and legal requirements. In order to remain recognized as a global leader in terms of technology and quality, SMT-Wertheim is making large investments.

- **Quality and improvements are the responsibility of all employees**

At SMT-Wertheim, all employees work in a climate that promotes and rewards openness, acceptance of responsibility, willingness to change, customer orientation and quality awareness. This is the prerequisite for all employees to act in a quality-conscious manner and to introduce and implement improvements.

- **Obligation to fulfil binding obligations**

In all previous years, but especially in 2023 and 2024, regulatory requirements for environmental and climate protection are the order of the day. Whether it is the Supply Chain Due Diligence Act LkSG, the Renewable Energy Act EEG or the new Building Energy Act GEG, we at SMT are committed to doing everything in our power to the best of our knowledge to meet the requirements.

Management, March 2024